



QUALITY POLICY STATEMENT

DOCUMENT NO:PO-QMS-01

REV. NO/ REV. DATE:00/00-00-00

ISSUE NO. / ISSUE DATE: 01/10-08-2023

We at Inter Freight Forwarding Service (Pvt) Ltd are committed to import clearance, export forwarding and transport services. To accomplish the above, we maintain a Quality Management System conforming to ISO 9001:2015 International Quality Management Standard at our organization.

Furthermore, we are committed to: -

- deliver first-time right quality with competitiveness.
- continuously innovate and improve our processes and services
- meet all applicable statutory, regulatory and other requirements related to our business.

To do so, we: -

- set and deploy SMART objectives to timely monitor and improve our processes management standards.
- develop competence levels of all our employees through suitable training and development and regular supervision.
- ensure that the infrastructure and work environment are conducive with state-of-the-art technology.
- align ourselves with the most competent base of external providers available in the industry, who meet our requirements consistently.
- timely react to the risks and opportunities that arise towards our QMS due to the issues in the context of the organization and in the process of meeting the needs and expectations of relevant stakeholders.
- continually maintain and improve the effectiveness of our Quality Management System. (QMS)

This policy is communicated to all interested parties using appropriate communication methods.

- **Managing Director** -